

<b>Tuesday February 12, 2019</b>	<b>Session</b>	<b>Speaker</b>	<b>Location</b>
9:00am - 4:00pm	Customer Service Training (Optional)	Larry Cole, Ph.D.	Vista Meeting Rooms

  

<b>Wednesday February 13, 2019</b>	<b>Session</b>	<b>Speaker</b>	<b>Location</b>
1:00pm - 2:00pm	Out-of-the-Box Leadership	Larry Cole, Ph.D.	Vista Meeting Rooms
2:00pm - 2:15pm	Break		
2:15pm - 3:15pm	Out-of-the-Box Leadership	Larry Cole, Ph.D.	Vista Meeting Rooms
3:15pm - 3:30pm	Break		
3:30pm - 4:30pm	Out-of-the-Box Leadership	Larry Cole, Ph.D.	Vista Meeting Rooms
4:30pm - 4:45pm	Break		
4:45pm - 5:30pm	Out-of-the-Box Leadership	Larry Cole, Ph.D.	Vista Meeting Rooms
6:00pm - 8:00pm	Cocktails & Dinner		The WheelHouse @ SpringHill Suites

  

<b>Thursday February 14, 2019</b>	<b>Session</b>	<b>Speaker</b>	<b>Location</b>
7:00am - 8:00am	Breakfast provided by WEDA		Buffet Tables near Vista Meeting Rooms
8:00am - 9:30am	Don't Drive With Your Rear-view Mirror	Manda Patrick & Cameron Hurnard -	Vista Meeting Rooms
9:30am- 9:45am	Break	Iron Solutions	
9:45am -10:30am	Government Affairs State & Federal Emerging Issues	Eric Wareham	Vista Meeting Rooms
10:30am – 10:45am	Break		
10:45am - 11:45am	Important Customer and Employee Experience Trends	Ryan Condon - Satisfyd	Vista Meeting Rooms

Meeting Adjourned 11:45am

# PNW Dealers of Tomorrow Agenda

